**FREQUENTLY ASKED QUESTIONS (about following Covid-19 guidelines)**

Q: I haven’t purchased/renewed my pass yet. How can I take care of that?

A: Call the Pro Shop and purchase your pass with a credit card.

Q: I am a current pass-holder… How do I reserve a tee-time?

A: All current passholders may reserve starting times by calling the Pro Shop at 815.233.GOLF or online at www.parkhillsgolfcom

Q: I am a daily-fee player… How do I reserve a starting time?

A: All daily-fee players may reserve, and pay for your round by calling the Pro Shop in advance. Walk-ons have been suspended until further notice.

Q: I have made a reservation and paid my fees. When should I arrive at the course?

A: Golfers may arrive no more than 15 minutes ahead of their scheduled starting time.

Q: Will golf carts be available for rent?

A: NO. Per state guidelines, No golf carts may be used on the course (either owned by golf club or privately-owned), except individuals with a physical disability or physical limitation that prevent them from walking the course may rent a cart from the facility.

Q: Can I come to the course early and warm-up?

A: No. Per state guidelines, all practice facilities have been closed until further notice. This includes the driving range and practice putting greens.

Q: Will food and beverages be available at the course?

A: No. Golfers are encouraged to bring their own water/sports drink and snacks. NO ALCOHOL may be brought on site!

Q: Am I able to cancel my starting time?

A: All cancelations must be made 24 hrs in advance of your starting time. Should inclement weather disrupt play, rain checks will be issued via email.

Q: I am part of a league. Will our league still be able to play?

A: Due to starting time reductions and constraints, all league play and consecutive starts have been suspended until further notice.