

## **FREQUENTLY ASKED QUESTIONS** (about following Covid-19 guidelines)

**Q: I haven't purchased/renewed my pass yet. How can I take care of that?**

**A: Call the Pro Shop and purchase your pass with a credit card.**

**Q: I am a current pass-holder... How do I reserve a tee-time?**

**A: All current passholders may reserve starting times by calling the Pro Shop at 815.233.GOLF or online at [www.parkhillsgolf.com](http://www.parkhillsgolf.com)**

**Q: I am a daily-fee player... How do I reserve a starting time?**

**A: All daily-fee players may reserve, and pay for your round by calling the Pro Shop in advance. Walk-ons have been suspended until further notice.**

**Q: I have made a reservation and paid my fees. When should I arrive at the course?**

**A: Golfers may arrive no more than 15 minutes ahead of their scheduled starting time.**

**Q: Will golf carts be available for rent?**

**A: NO. Per state guidelines, No golf carts may be used on the course (either owned by golf club or privately-owned), except individuals with a physical disability or physical limitation that prevent them from walking the course may rent a cart from the facility.**

**Q: Can I come to the course early and warm-up?**

**A: No. Per state guidelines, all practice facilities have been closed until further notice. This includes the driving range and practice putting greens.**

**Q: Will food and beverages be available at the course?**

**A: No. Golfers are encouraged to bring their own water/sports drink and snacks. NO ALCOHOL may be brought on site!**

**Q: Am I able to cancel my starting time?**

**A: All cancelations must be made 24 hrs in advance of your starting time. Should inclement weather disrupt play, rain checks will be issued via email.**

**Q: I am part of a league. Will our league still be able to play?**

**A: Due to starting time reductions and constraints, all league play and consecutive starts have been suspended until further notice.**